Iowa Department of Human Services
CHILD CARE CENTER EVALUATION AND RECOMMENDATION FOR LICENSE

Name of Center: Creative World Child Development Center **Enrollment:** 50 **License ID No.** 4152000099 *(Reapplications)*

Street: 2717 Northgate Drive **City:** Iowa City Iowa **Zip:** 52245 **County:** Johnson

Mailing Address: 2717 Northgate Drive, Iowa City, IA, 52245

Director's Name: Traci Anderson **Phone Number:** 319-351-9355

On-Site Supervisor(s): N/A **E-Mail:** creativeworldcdc@live.com

Date(s) of Visit: 6/26/13

[X]**Licensing Visit** [X]**Unannounced Visit** [ ]**Off Year Visit** [ ]**Administrative Change**

LICENSING VISITS

[ ]**New Application** [X]**Re-Application** [ ]**NA**

Signed Application (470-0722) Received [X]**Yes** [ ]**No** [ ]**NA** **Date Signed:**

FIRE INSPECTION [ ]**State** [X]**Local** [ ]**NA** **Is Fire Inspection Approved?** [X]**Yes** [ ]**No** [ ]**NA**

Date Inspected: 07/12/2012

Comments :
Does Comply.

LICENSE TYPE: [X] **Child Care** [ ] **Preschool (ages 3-5 meets three hours or less per day)**

Financial Type: [X] Profit [ ] Non-Profit [ ]NA

Accredition: [ ]Accredited [ ]NAEYC [ ]NSACA [ ]Other [X] NA

Program Serves: [x] Infants (0-23 mo.) [x] 2 Years [x] Preschool-Age [x] School-Age

[ ] Get-Well [ ] Evening Care [ ] Special Needs

SCHEDULE: [x] Year-round [ ] School-Year [ ] Summer Only

HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday	12:00 AM to 12:00 AM	to	to
Monday	06:30 AM to 06:00 PM	to	to
Tuesday	06:30 AM to 06:00 PM	to	to
Wednesday	06:30 AM to 06:00 PM	to	to
Thursday	06:30 AM to 06:00 PM	to	to
Friday	06:30 AM to 06:00 PM	to	to
Saturday	12:00 AM to 12:00 AM	to	to

LICENSE CAPACITY	**Infants**	**2 Years**	**Preschool**	**School-Age**	**Capacity**
General	32	30	37	1	100
Summer	0	0	0	0	0

RECOMMENDATION FOR LICENSE:	
[ ]	**FULL** license from to
[X]	**PROVISIONAL** license from to
[ ]	**DENIAL** of initial application
[ ]	**SUSPENSION** of license
[ ]	**REVOCATION** of license

Consultant's Signature:

Date:
06/28/2013

I. IF CURRENT LICENSE IS PROVISIONAL, IDENTIFY THE CORRECTIVE ACTIONS TAKEN:
The following was recommended in the 2011 Report:
"Based upon this review and the number of citations, it is recommended that a provisional license be issued. The center is directed to correct the items listed in Section IV and to submit a summary to the licensing consultant when those corrections are completed. This should be done within 60 days of receipt of this evaluation. It is important for the administration to correct all items cited in a timely manner to prevent a negative impact on future licensing.

On the date of my visit this center did not have a current fire inspection and is encouraged to contact their local or state fire marshal. Information on how to contact was provided to the center if needed.

The center needs to contact their Regional Child Care Nurse Consultant: Candace F. Chihak 1-800-233-0054 ext 1032 cchihak@HACAP.ORG. She can assist in training the staff about hand washing.

The center needs to contact Kathy Yoke the Regional Infant/Toddler Specialist to consult with them in regards to the 1 year old classroom. She can be reached at 1-866-324-3236 ext 1432.

Please utilize the following to ensure that your staff have completed the required training:
Child Care Resource & Referral <http://www.iowa4cs.com/>
New Staff Orientation <http://www.extension.iastate.edu/childcare/Directors>
Prepare Iowa <http://prepareiowa.learnpublichealth.com/Kview/CustomCodeBehind/customization/login/dph_login.aspx>
Please take the time to review/educate staff about National Standards. National Resource Center for Healthy and Safety in Child Care and Early Education <http://nrckids.org/CFOC/index.html>

Please take the time to review/educate staff about poisoning prevention. American Association of Poison Control Centers <http://www.aapcc.org/dnn/PoisoningPrevention/TipsforBabysittersorotherCaregivers.aspx>

Please be aware beginning December 28, 2012, any crib provided by child care facilities and family child care homes must meet new and improved federal safety standards. The new standards take effect for manufacturers, retailers, importers and distributors on June 28, 2011, addressing deadly hazards previously seen with traditional drop-side rails, requiring more durable hardware and parts and mandating more rigorous testing. Find these standards at <http://www.cpsc.gov/cpscpub/pubs/5023.pdf>. It is the center's responsibility to ensure that their cribs meet the above standards.

Please take the time to review/educate staff about the importance of hand washing. Centers for Disease Control and Prevention <http://www.cdc.gov/handwashing/>

Please ensure that you utilize the following signs/forms as required. The IDPH has the following materials available: Asthma Action Plan, Asthma Care Brochure, Child Weather Watch Poster, Child Health Exam Form, Child Injury/Incident Report Form, Cleaning/sanitizing/disinfecting which should I do?, Diapering Poster, Disinfectant Use, Electrical Outlet Safety, Emergency Preparedness Planning Document for Child Care Centers, First Aid Kit Checklist, Gloving Poster, Guide to Childhood Illness, Hand washing Poster, Head Lice Brochure, Infant Daily Report, Infant Sleep Positioning, Insect Repellent Fact Sheet, Iowa Child Care

Provider Physical Exam Form, Mandatory Reporting Poster, and Monthly Medicine Report Form at the following website: <http://www.idph.state.ia.us/hcci/products.asp>

Please take the time to review the following with all staff in the infant room to ensure they know the recommendations for safe infant sleep. I would also encourage centers to post this information in the infant room as a friendly reminder to staff and parents. <http://iowasids.org/2011/sidsbrochurechldcareproviders.pdf>"

Tracy did not provide a written response as requested. Tracy completed one consultation with Child Care Resource and Referral on 7/1/11 at this time Safe Sleep information was given to the center. Tracy later cancelled the next appointment with Child Care Resource and Referral. Tracy informed the consultant that an appointment would later be set up. Tracy never called to reschedule.

The following was recommended in the 2012 Report:
"Based upon this review and the number of citations, it is recommended that a provisional license be issued. The center is directed to correct the items listed in Section IV and to submit a summary to the licensing consultant when those corrections are completed. This should be done within 60 days of receipt of this evaluation. It is important for the administration to correct all items cited in a timely manner to prevent a negative impact on future licensing.

The director must immediately begin the process for National FBI fingerprinting. These procedures were given to the director. The director will ensure that she contacts this licensing worker as soon as this process is completed. The center's license will not be renewed until this process is complete. The director gave me a verbal commitment that the noted rule violations would be promptly corrected. It is important to note, all DHS licensing standards and procedures must be maintained during the renewal period. If you feel something is unclear or unjustly cited, please contact me so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this document. If I have failed to provide for you any information discussed during my visit, please contact me and I will forward the information to you. Thank you.

I encourage you to contact your local nurse consultant. Child Care Nurse Consultants work with child care and early education businesses. Businesses may call or send questions to a child care nurse consultant about health and safety policies, health programs, health of personnel, and specific child health or safety issues.
Muscatine and Cedar County: Sandy Hill 563-263-0122 Sandra.Hill@trinitymuscatine.org
Johnson County: Dina Mottinger 319-688-5879 dmottinger@co.johnson.ia.us
Jones and Benton County: Jean Randolph 393-7811 ext 1016 jrandolph@hacap.org <mailto:jrandolph@hacap.org>

I encourage you to contact Child Care Resource and Referral. They offer centers assistance with meeting the DHS regulations, QRS, infant/toddler concerns, room arrangement and environment, developmental concerns, Best Practice information, CDA assistance, or any questions or concerns you may have. Please call the individual in your county:
Muscatine County: Kathy Yoke 563-324-3239 Ext. 1432
Benton County: Megan Begley 319-371-4841
Johnson County: Tessa Amato 563-324-3239 Ext. 1428
Jones and Cedar County: Sue Staley 563-324-3239 Ext. 1408
Linn County: Marie Rompot 319-432-1076

The director should visit the following website to help develop and implement procedures to maintain equipment and materials in a sanitary manner: National Resource Center for Healthy and Safety in Child Care and Early Education <http://nrckids.org/CFOC/index.html>

Please utilize the following to ensure that your staff have completed the required training:
Child Care Resource & Referral <http://www.iowa4cs.com/>
New Staff Orientation <http://www.extension.iastate.edu/childcare/Directors>
Prepare Iowa <http://prepareiowa.learnpublichealth.com/Kview/CustomCodeBehind/customization/login/dph_login.aspx>
Heartland AEA
<http://www.aea11.k12.ia.us/prodev/mandatory/>
Eastern Iowa Community College District
<http://www.eicc.edu/business/learning/services/2011%20Sept%20%20-%20Jan%202012%20Childcare%20Book%207-11-11.pdf>

Please take the time to review the following with all staff in the infant room to ensure they know the recommendations for safe infant sleep. I would also encourage centers to post this information in the infant room as a friendly reminder to staff and parents. <http://www.healthychildcare.org/sids.html>

Please take the time to review/educate staff about the importance of hand washing. Centers for Disease Control and Prevention <http://www.cdc.gov/handwashing/>

Please be aware beginning December 28, 2012, any crib provided by child care facilities and family child care homes must meet new and improved federal safety standards. The new standards take effect for manufacturers, retailers, importers and distributors on June 28, 2011, addressing deadly hazards previously seen with traditional drop-side rails, requiring more durable hardware and parts and mandating more rigorous testing. Find these standards at <http://www.cpsc.gov/cpscpub/pubs/5023.pdf>. It is the center's responsibility to ensure that their cribs meet the above standards."

An email was sent to Tracy on 6/11/12 requesting that she work with Child Care Resource and Referral once a month for at least 6 months. This letter also requested that they contact the nurse consultant to complete hand washing training. Tracy was reminded that if she did not make significant progress on correcting the items in her report that DHS would begin the process to revoke her license. Tracy only worked with Child Care Resource and Referral for one month on 8/17/2012 and 8/21/2012. Child Care Resource and Referral provided consultation on Safe Sleep, gave the center sleep sacks and consultation on cleaning. A nurse consultant visit was not scheduled.

Tracy did not provide a written response within the 60 days as requested. On 9/13/12 an email was sent to Tracy requesting her written response that she failed to provide. She was given until 9/17/12 to respond. I reminded her via email that if she chose not to comply that the DHS could begin the process to revoke or suspend the center's license. I did not receive Tracy's written response until 9/18/12.

II. IDENTIFY THE AREAS OBSERVED ON THE VISIT:

I arrived at the center on 6/26/13 for an unannounced licensing visit. I met with the director, Traci Anderson. Traci has been the director since 7/1/2009. She has an Associate's Degree in Early Childhood. She has experience as a Director of Before and After School Programs and as an in home child care provider. Child care services are offered Monday-Friday from 6:30am-6:00pm. Services are offered for children infants to 12 years old. There are currently 50 children enrolled. The center is a commercial building made for child care. The center has a security code that is only available to parents and staff.

The infants classroom had 5 children to 2 staff. Staff were rocking an infant to sleep while another staff was engaging the children with soft toys. Infants were observed in cribs with hanging soft items. This is not safe sleep practice. A crock pot was used to warm bottles. The center did not have a thermometer to ensure the temperature did not exceed 120 degrees. A diaper changes was completed. Staff did wash their hands and the child's hands.

The mobile infants classroom had 3 children to 1 staff. Staff was feeding an infant a snack while the other children were playing with musical toys, blocks and balls. This room had several choking hazards accessible to these children in a Rubbermaid Rolling Cart.

The 1-2 year old classroom had 4 children to 2 staff. The children were playing with vehicles, books, soft climbing toys and link toys. Staff prepared the table and counter for lunch time. Staff and children then began to wash their hands for lunch. Lunch was applesauce, tuna a noodles with cheese and peas, and milk.

The 2-3 year old classroom had 5 children to 1 staff. The children were playing with puzzles, Legos and blocks. The children began to fight over the blocks as there were only about 7 available. Staff admitted that there were more in the closet, yet did not get any out. Staff prepared the table and counter for lunch time. Staff and children then began to wash their hands for lunch. Lunch was applesauce, tuna a noodles with cheese and peas, and milk.

The 2-3 year old classroom had 13 children to 2 staff. The children were playing in the large motor room. One staff left to get coffee during this time. Leaving one teacher alone with 13 children. They then returned to the classroom where they made a shark with construction paper, glue and scissors. They then read a book on sharks. Hands were washed and the children prepared to go to lunch. Lunch was applesauce, tuna a noodles with cheese and peas, and milk.

The 4-6 year old classroom had 13 children to 1 staff. The children were engaged in free time. They were able to choose from water play, blocks, dinosaurs, counting memory or a computer game. The children then cleaned up their activities. Hands were washed prior to heading to lunch. Lunch was applesauce, tuna a noodles with cheese and peas, and milk.

Each classroom did not have an age appropriate curriculum posted. Lesson plans were appropriate, yet children were not offered outdoor time due to a wasp problem. A wide variety of toys, educational games, puzzles, and books were not available for the children to utilize. The items that were available needed to be cleaned. The environment was in need of a cleaning and additional maintenance. Classrooms were decorated with educational materials that were age appropriate.

Nutrition:
Each child was served a nutritionally balanced snack as defined by CACFP guidelines. Food preparation and storage procedures were consistent with NHSPS. The center chooses not to participate in the CACFP Program. They rotate their menu on a monthly basis. They offer breakfast, lunch and afternoon snack.

Health and Safety:
Medications were not stored in original containers with physician/pharmacist directions and label intact. Medications were inaccessible to public. Staff and children were observed hand washing and they did not follow recommendations from the IDPH for appropriate hand washing. All first aid supplies recommended by the IDPH were not available in the centers first aid kits. Tornado and Fire Drills were practiced and documented once a month as required. Radon testing had been completed. The center did not have carbon monoxide detector as required; there carbon monoxide detector was recalled. Sanitary procedures were in place for diapering/assisting with toilet training.

Playground:
There are several outdoor play areas. One is for infants which is a grassy area with a small climbing toy and additional toys are brought out for the children to play. Additional shade would be beneficial. The 1-2 year old play area which has riding toys, vehicles, slides, and balls. The preschool and school aged play area has climbing toys, slides, balls, vehicles, sand toys and riding toys.

Postings:
The following posting were available on the date of my visit: Mandatory Reporter, Handbook Availability, Consultant Contact, and License. They were missing postings for fire/tornado procedures and adequate no smoking signs.

Files:
Reviewed 5/50 children files. One child did not have a file, yet his mother was a staff on-site. 1 child was missing a physical. 2 children were missing immunization records. 13 staff files were reviewed. All 13 employees did not have required FBI background checks. This has been a requirement since 6/1/10 that the center has refused to comply with.

Polices:
All policies and procedures were reviewed. A dental policy was still not located after requesting this policy the last two visits.

III. IDENTIFY THE OBSERVED STRENGTHS OF THE CENTER:

IV. IDENTIFY THE ASPECTS OF OPERATION THAT FALL BELOW THE STANDARDS REVIEWED:
109.10(15)b Emergency postings for fire, tornado, and flood (if susceptible) by all program and outdoor exits include emergency instructions, phone numbers, and diagrams.
-Violated 2013 visit. Postings were not available by all program and outdoor exits.

109.10(11) Post nonsmoking signs at every entrance of the child care center and in every vehicle used to transport of children. The signs shall include the telephone number for reporting complaints and the internet address of the Department of Public Health (www.iowasmokefreeair.gov)
-Violated 2013 visit. Signs did not meet the requirements.

109.10(3)a Medications stored in original containers with physician/pharmacist directions and label intact.
-Violated 2013 visit. Homemade medications were found. Labels were not intact.

109.10(3)a Medications stored inaccessible to children and public.
-Violated 2013, 2012 and 2011 visits. Medications were accessible to the children all three visits.

109.10(3)a Nonprescription medications labeled with child's name.
-Violated 2013, 2012 and 2011. Nonprescription medications including sunscreens and diaper ointments were not labeled all three visits.

109.10(3)c On-going, long-term medications have an authorization for a period not to exceed the duration of the prescription.
-Violated 2013 and 2012. Expired medications including sunscreens, diaper ointments and an epipen were found.

109.10(5) Soiled diapers are stored in separate containers from other waste.
-Violated 2013. Cloth diapers were placed in grocery bags and then placed in the child's cubby. The cubby contained clean clothing and blankets for the children. This cubby was also in reach of the children and next to other children's bedding/clothing. Diapers must be stored in separate air tight containers.

109.10.(7) Staff demonstrate personal hygiene sufficient to prevent or minimize transmission of illness/disease.
-Violated 2013, 2012, and 2011. Staff do not follow appropriate hand washing procedures. The center director was instructed to provide training to the employees in this workers report from 2011 and 2012.

109.10(8) Staff assist children in personal hygiene sufficient to prevent or minimize transmission of illness/disease.
-Violated 2013, 2012, 2011, and 2009. Staff do not provide the assistance needed to ensure appropriate hand washing. The center director was instructed to provide training to the employees in this workers report from 2011 and 2012.

109.10(9) Kit is sufficient to address first-aid for minor injury or trauma.
-Violated 2013 and 2009. In 2009 the center director was given the website and the list to ensure all items are maintained in the first aid kit.

109.10(15)b Documentation for the current and previous year indicate that fire and tornado emergency plans are practiced once a month.
-Violated 2012.

109.10(15)d Daily check is conducted to ensure all exits are unobstructed.
-Violated 2013. Sandbags were used to block two exits. I attempted to exit through these doors and could not get out. On the date of my visit the Fire Marshal was also there. He attempted to leave through these exits and could not get out.

109.8(1)b All staff in ratio -- involved with children in programming activities.
-Violated 2013. Staff was playing on her phone not involved in appropriately supervising or involving the children with programming activities.

109.8(2) Ratio maintained in center as required by age.
-Violated 2013. 1 staff was with 13 two year olds. The other staff had left the room to get coffee. The ratio is 1 staff to 6 children.

109.11(3)a(1) Center and premises are sanitary, safe, and hazard free.
-Violated 2013...choking hazards were accessible to children, staff purses were accessible, cleaning supplies accessible, broken toys, broken storage containers, and sink was not functioning.
-Violated 2012...broken toys and a broken toilet.
-Violated 2011...staff purses were accessible, cleaning supplies were accessible.
-Violated 2009...staff purses were accessible.

109.11(1) Program room size minimum of 80 square feet of useable floor space or 35 square feet of useable floor space per child.
-Violated 2013. The center was using the Arts and Crafts room for lunch time. The capacity for this room is 13 children. During my visit 26 children had lunch in this room at the same time. This exceeds the capacity.

109.11(3)a(2)Outdoor play area includes safe play equipment and shade.
-Violated 2013...Wasps were present since Friday and the director has not completed measures to remove these. Children are unable to play outside to ensure safety. Broken toys, standing water in Rubbermaid container, sensory table, water fountain, and coffee containers. Fire exit was blocked by a kitchen toy. Overgrown weeds with thorns were present. Fall surfacing was not sufficient.
-Violated 2012...Broken toys.
-Violated 2011...Broken toys.

109.11(3)a(5)Sufficient ventilation is provided for adequate indoor air quality.
-Violated 2013. Humidity was high in the center. Carpeting in the large motor room was damp due to the humidity. A dehumidifier must be used.

109.11(3)a(6) and (7)Sufficient heating or cooling is provided for children to be comfortable.
-Violated 2013. The air conditioner was not working in the infant room. Temperature in that room was 74 degrees at 3:30. Outdoor temperature on that date was 86 degrees.

109.11(3)a(8)Sufficient restroom and diapering facilities are provided to accommodate toileting needs and to reduce transmission of disease.
-Violated 2013. Staff contacted the director and shared that they were out of paper towels. She shared to take them out of the staff restroom.
-Violated 2012. Toilet paper was not available in the staff bath.

109.11(3)a(9)Equipment in program area are maintained to not result in burns, shock or injury to children.
-Violated 2013. Outlets were uncovered. Crockpot was used for bottle warming. Cords were dangling from objects above the children's head and not secured to the wall. In 2012 the center director was instructed to ensure the temperature of the crockpot did not exceed 120 degrees. The center did not have a thermometer to check the temperature.
-Violated 2012. Outlets were uncovered. Crockpot was used for bottle warming
-Violated 2011. Outlets were uncovered.

109.11(3)a(10)Sanitation and safety procedures are in place to reduce the risk of harm to children and the transmission of disease.
-Violated 2013, 2012, 2011. The center has been cited for unclean toys, cubbies, shelving units, etc. Soft climbing toys, mattresses, etc. that are torn cannot be appropriately clean/sanitized and must be removed. The center was instructed to implement a cleaning schedule in 2012.
-Violated 2013 the center was using Concentrated Bleach. They were using the mixture for Regular Bleach. The dilution was incorrect and the wait time was incorrect. Centers must ensure they read the MSDS and train their staff to ensure cleaning supplies are using appropriately.
-Violated...In April 2013 the center received water damage due to flooding. Pictures were taken to show the lack of clean up completed by the center staff/director.

109.11(7)c All centers -- annual inspection prior to heating season of all fuel-burning appliances to reduce risk of carbon monoxide poisoning.
-Violated 2013 and 2012.

109.11(7)c All centers -- install 1 carbon monoxide detector on each floor that conforms to UL Standard 2034.
-Violated in 2013. The center's carbon monoxide detector had been recalled.

109.4(3)b Program activities -- posted in an area of the center frequented by parents/public.
-Violated 2013 and 2011.

109.12(1)b Program provides for a balance of active and quiet, individual and group, indoor and outdoor, and staff-initiated and child-initiated activities.
-Violated 2013. Children were denied outdoor time due to the wasp. This issue was reported to the center director on 6/21/13 and still had not been corrected on 6/26/13.

109.12(2)
a-d
Discipline does not allow -- corporal punishment; punishment that causes humiliation, fear, pain or discomfort; locking children in an area or using mechanical restraints; associating with illness, toilet training, food or rest; or the use of verbal abuse, threats, or derogatory remarks about a child's family.
-Violated 2013...Staff in 4/6 classrooms were observed grabbing children as their first response for discipline. Grabbing a child can cause fear, pain or discomfort.
-Violated 2011. Staff was overheard stating, "If you don't keep your feet on the floor you are done eating." Discipline cannot allow for threats of food being taken away.

109.12(4) Sufficient and safe indoor play equipment, materials and furniture that conforms with CPSC or ASTM.
-Violated 2013. Children in the 1-2 year old classroom had 7 blocks for 4 children. The 4 children were fighting over these blocks. Staff admitted to having more blocks in a closet; however they were not accessible for the children to play with. The infant room only had a few stuffed animals and a play mat for the children out to play with.

109.15(4)a Food brought from home for children under five years of age not enrolled in school is monitored and supplemented if necessary to ensure CACFP guidelines maintained.
-Violated 2013. Children had milk provided from the parents that did not meet the dairy requirement.

109.15(5) b Sanitary and safe methods in food preparation, serving, and storage sufficient to prevent transmission of disease,

infestation and spoilage are followed.
-Violated 2013...The center did not have thermometers to test the temperature of the foods. Open food was found in the center. Opened food must be stored in sealed containers and dated for freshness and expiration. This includes refrigerated/frozen and non-refrigerated/frozen food items both in program areas and in the kitchen area. This also includes staff food items stored at the center.

109.10(15)b Emergency postings for fire, tornado, and flood (if susceptible) by all program and outdoor exits include emergency instructions, phone numbers, and diagrams.
-Violated 2013 visit. Postings were not available by all program and outdoor exits.

109.10(11) Post nonsmoking signs at every entrance of the child care center and in every vehicle used to transport of children. The signs shall include the telephone number for reporting complaints and the internet address of the Department of Public Health (www.iowasmokefreeair.gov)
-Violated 2013 visit. Signs did not meet the requirements.

109.10(3)a Medications stored in original containers with physician/pharmacist directions and label intact.
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-Violated 2013, 2012 and 2011 visits. Medications were accessible to the children all three visits.

109.10(3)a Nonprescription medications labeled with child's name.
-Violated 2013, 2012 and 2011. Nonprescription medications including sunscreens and diaper ointments were not labeled all three visits.

109.10(3)c On-going, long-term medications have an authorization for a period not to exceed the duration of the prescription.
-Violated 2013 and 2012. Expired medications including sunscreens, diaper ointments and an epipen were found.

109.10(5) Soiled diapers are stored in separate containers from other waste.
-Violated 2013. Cloth diapers were placed in grocery bags and then placed in the child's cubby. The cubby contained clean clothing and blankets for the children. This cubby was also in reach of the children and next to other children's bedding/clothing. Diapers must be stored in separate air tight containers.

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109.10(9) Kit is sufficient to address first-aid for minor injury or trauma.
-Violated 2013 and 2009. In 2009 the center director was given the website and the list to ensure all items are maintained in the first aid kit.

109.10(15)b Documentation for the current and previous year indicate that fire and tornado emergency plans are practiced once a month.
-Violated 2012.

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-Violated 2013. Staff contacted the director and shared that they were out of paper towels. She shared to take them out of the staff restroom.
-Violated 2012. Toilet paper was not available in the staff bath.

109.8(2)d Ratio in infant rooms is always maintained.
-Violated 2012, 2011, and 2009.

Continued in next section...

V. SPECIAL NOTES/RECOMMENDATIONS:
Aspects of operation that fall below the standards continued...

109.12(5)e Individual crib or criblike furniture is provided, is developmentally appropriate with waterproof covering, sufficient bedding, and meets recommendations of CPSC/ASTM.
-Violated 2013...soft toys were in the cribs.
-Violated 2012...loose crib sheets.
-Violated 2011...blankets by the infants face.
-In 2011 and 2012 the director was instructed to provide the infant room staff with training on SIDS Prevention. A website was provided to her in both reports. Staff are still unable to demonstrate a knowledge of SIDS Prevention.

109.6(6)(3) c. Iowa records checks. Checks and evaluations of Iowa child abuse and criminal records, including the sex offender registry, shall be completed before the person's involvement with child care at the center. Iowa records checks shall be repeated at a minimum of every two years and when the department or the center becomes aware of any possible transgressions. The department is not responsible for the cost of conducting the Iowa records check.
-Violated 2013...2/13 employees did not have completed Iowa Record Checks.

109.6(6) d. National criminal history checks. National criminal history checks based on fingerprints are required for all persons subject to record checks under this subrule effective with a center's initial licensure or relicensure on or after June 1, 2010. The national criminal history check shall be repeated for each person every four years and when the department or center becomes aware of any new transgressions committed by that person in another state. The department is not responsible for the cost of conducting the

national criminal history check.
-Violated 2013....13/13 employees did not have National Criminal Checks completed.
-Violated 2012....13/13 employees did not have National Criminal Checks completed.
-In 2012 the centers report stated, "The director must immediately begin the process for National FBI fingerprinting. These procedures were given to the director. The director will ensure that she contacts this licensing worker as soon as this process is completed. The center's license will not be renewed until this process is complete." The director made a choice to not complete this process. Employee finger prints were not even mailed in until 6/2013.

109.7(4)a Two hours of approved training on child abuse reporting every 5 years.
-Violated 2013, 2012, and 2011.

109.9(1)d All files - a pre-employment physical exam report completed within 6 months prior to hire.
-Violated 2013, 2012, and 2011.

109.7(2) Staff employed more than 20 hours per week has the required contact hours of training.
-Violated 2013, 2012, 2011, and 2009.

109.9(1)a All files contain statement signed by staff indicating whether they have a criminal conviction or founded child/dependent adult abuse.
-Violated 2013, 2012, and 2009.

109.9(2)b All files contain sufficient information and authorization to allow the center to secure emergency medical and dental services at any time child is in center's care.
-Violated 2013, 2012, 2011 and 2009.

109.10(1)a Preschool -- (for children five years and younger not enrolled in school) - physical exam report submitted within 30 days of admission, was obtained no more than 12 months prior to admission, is signed by a licensed MD, DO, PA, or ARNP, and contains health history; present health status including allergies, medications, and acute/chronic conditions; and recommendations for continued care if necessary.
-Violated 2013, 2012, and 2009.

109.9(3) Signed and dated Iowa immunization certificates are on file for each child enrolled.
-Violated 2013, 2012, and 2009.

109.10(2) Written procedures -- for dental emergencies.
-Violated 2013, 2012, and 2011.

Special Notes/Recommendations:

The center has had a provisional license from:
First Provisional: 7/1/11-7/1/12
Second Provisional: 7/1/12-7/1/13

Per Iowa Code Chapter 109.2(3) Provisional license.
· b. A provisional license shall not be reissued for more than two consecutive years when the lack of compliance with the same standards has not been corrected within two years.

Therefore the Department of Human Services is recommending voluntary closure. Tracy did agree to close on 7/12/13.

Closure Agreement

As a result of not achieving compliance with minimum child care licensing standards, I agree to close Creative World CDC, Inc. (for a period of no less than 12 months). I understand this agreement is binding and that Creative World Child CDC will no longer offer child care services effective July 12, 2013 at 6:00 pm. I further understand and agree that this is not an adverse Department action so no appeal rights apply to this relinquishment.

Furthermore:

1. I agree to contact Tessa with CCR&R, on 7/1/2013, to assist with gaining and providing information to parents for alternative care
2. I will notify parents in writing on 7/2/2013 of the closing date of 7/12/2013.
3. I will cooperate with DHS and CCR&R to assist with a smooth transition for families and the closure of this child care service.
4. I will mail my child care license certificate to Heidi Brown on 7/12/2013.
5. I will post, at the center, a copy of this agreement next to my license from the time of signing until the center closes on or before 7/12/13.

Under this agreement, Creative World CDC is permitted to operate 7/1/2013 through 7/12/2013.

_____ Date: __7/1/2013_____

Traci Anderson
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